

RESOLUTION NO. 2024-25

**AUTHORIZING A THREE-YEAR CONTRACT WITH AUTOMATIC ONE-YEAR
RENEWAL WITH XPRESS BILL PAY, XPRESS SOLUTIONS, INC., FOR
AUTOMATED CLEARING HOUSE (ACH) SERVICES**

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MID-PENINSULA WATER DISTRICT

WHEREAS, the Mid-Peninsula Water District (District) was planning a transition from Civic Pay to another Automated Clearing House (ACH) and other services to customers provider that will better serve the District and its customers' needs; and

WHEREAS, Xpress Bill Pay demonstrated their platform to administrative staff and provided solutions to complex issues that the District was facing with the current platform; and

WHEREAS, the District found that the Xpress Bill Pay platform to be a suitable upgrade that will result in cost savings due to a decrease in administrative hours needed to complete manual ACH processes; and

WHEREAS, the Xpress Bill Pay platform is a partner to and integrated with our the District's Springbrook utility billing software; and

WHEREAS, Xpress Bill Pay has an established customer service portal for our customers to utilize decreasing the number of incoming phone calls the District receives for ACH services, among other beneficial features.

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Mid-Peninsula Water District that the General Manager is authorized to execute a three-year contract with Xpress Bill Pay, Xpress Solution, Inc. with an additional one-year automatic renewal.

REGULARLY PASSED AND ADOPTED this 12th day of December 2024.

AYES: 3

NOES: 0

ABSENCES: 1

ABSTENTIONS: 0

DocuSigned by:

Kirk Wheeler

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PRESIDENT, BOARD OF DIRECTORS

ATTEST:

Signed by:

Alison Bell

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DISTRICT SECRETARY